

31 March 2017

## Suncorp extends financial relief to customers in SEQ and northern NSW

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Suncorp Bank has extended its financial relief package to customers in south east Queensland and northern New South Wales impacted by severe weather events caused by Cyclone Debbie.

Suncorp Regional Manager Danniele Sim said Suncorp was committed to supporting all its Queensland and northern New South Wales customers as they face the aftermath of Cyclone Debbie.

“Suncorp Bank’s financial relief package provides customers with flexible finance options during times of hardship due to extreme natural hazard events,” Ms Sim said.

“All Suncorp Bank customers impacted by severe weather events resulting from Cyclone Debbie are eligible for support and our staff are ready to assist them with their financial concerns.”

Effective immediately, Suncorp Bank is offering the following relief assistance options to impacted customers:

- An opportunity to defer loan repayments for a period
- Resident, personal, business and agricultural loan rearranging without the cost of the most bank fees
- Waived early withdrawal fees for those clients wishing to withdraw from term deposits
- Refund of merchant rental fees for a period
- Credit card repayment relief where necessary
- An opportunity to defer up to three monthly repayments on equipment finance facilities

Suncorp Bank customers should contact the Call Centre on 13 11 55 or visit [www.suncorpbank.com.au](http://www.suncorpbank.com.au). Impacted Business Bank customers should contact their relationship manager for further assistance.

Suncorp Insurance customers can lodge a claim 24 hours a day by calling 13 25 24 or online at [www.suncorp.com.au](http://www.suncorp.com.au).

**Ends**

**For more information contact:**

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